

SEAPEN

ADVANCED DRY-DOCKING TECHNOLOGY

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SEAPEN APP

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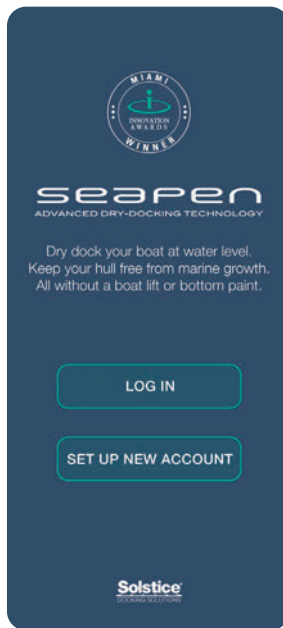


iOS & Android

Download the
App Now



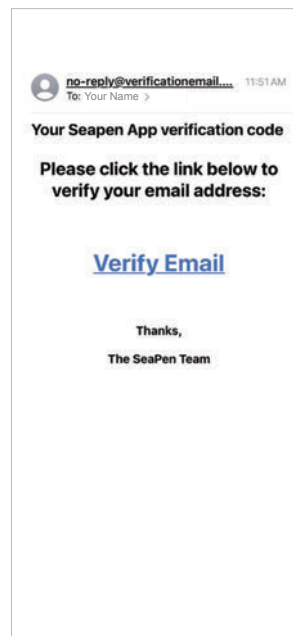
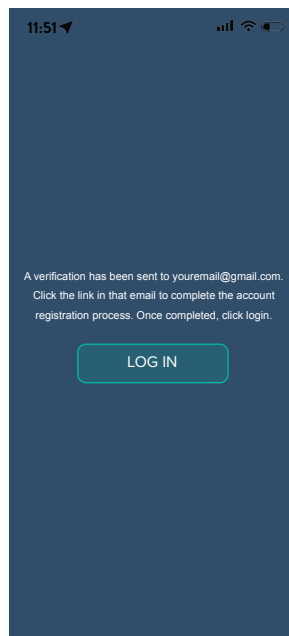
CREATE AN ACCOUNT



Search “SeaPen Mobile App” on the app store & download to your phone.



Once downloaded follow the prompts to create an account.



VERIFY YOUR EMAIL

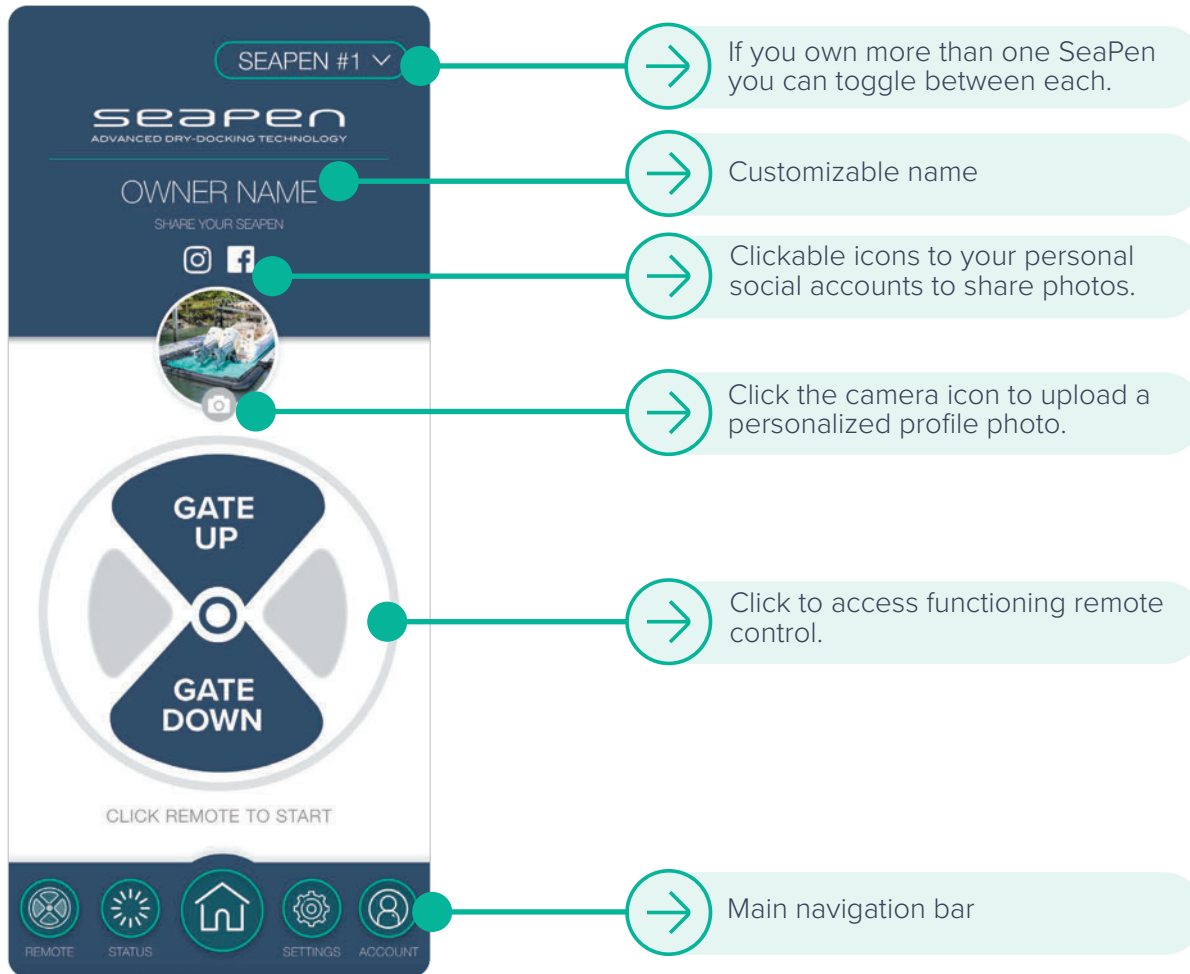
After setting up your account you will be sent a verification to your email.

Access your email connected to your new account & click “verify email” to complete process.

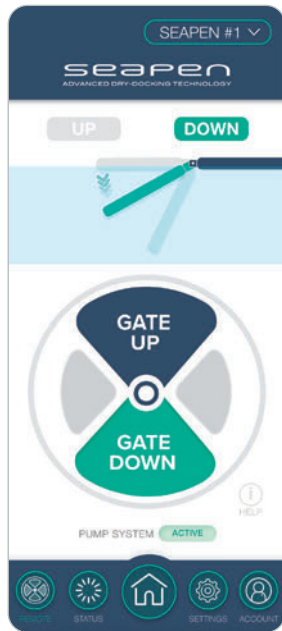
After verifying email, return back to the app and continue the process by tapping “Log In”.



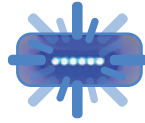
This is your home screen where you may customize your name, share photos on social media and access the remote function. Your main navigation bar offers easy access to SeaPen options.



GATE DOWN OPERATION - LAUNCHING YOUR BOAT



- 1 To lower the gate, hold the **DOWN** button for 3 seconds on the remote. *(Full gate drop can take 8-15 minutes - time varies depending on water conditions)*



The **BLUE** light on the control box will blink when the gate is lowering.

The gate will make adjustments to maintain the programmed down angle & the **BLUE** light will blink while moving either up or down to get into the programmed down angled position. *NOTE: Your technician will program the gate down angle for your SeaPen during installation.*

- 2 Once the gate reaches the programmed down angle, the **BLUE** light will stay solid.

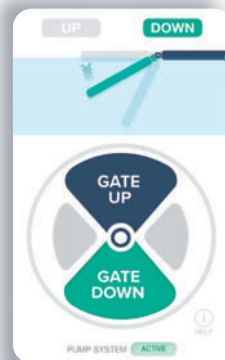


When exiting the SeaPen, it is recommended to walk the boat back so the props are several feet past the rear gate prior to launching after the **BLUE** light on the control box has turned solid.

INTERRUPTING THE GATE OPENING PROCESS

> If the gate is **lowering**, hold the **UP** button for 3 seconds. This will cancel the command and close the gate.

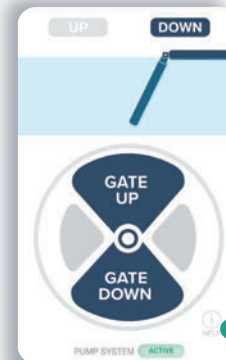
IN THE APP - AT A GLANCE *Gate dropping can take up to 15 minutes*



Moving graphic shows direction of gate.

Press & hold **GATE DOWN** to initiate action.

Button will turn **GREEN** when activated.



Once **GATE DOWN** is complete, button returns to blue.

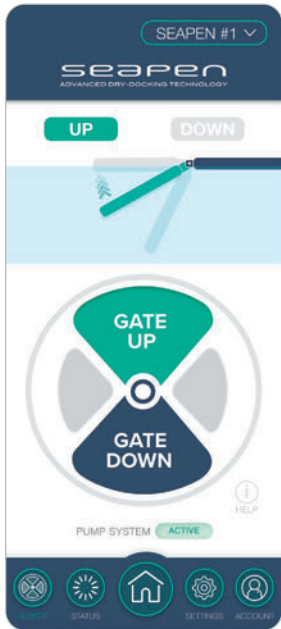
Tap for instruction on remote control.



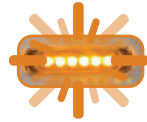
GATE UP OPERATION - DOCKING YOUR BOAT

06

SEAPEN APP



- 1 To raise the gate, hold the **UP** button for 3 seconds on the remote.



While the gate is in motion, the **AMBER** light will be blinking on the control box.

- 2 Once the gate reaches the **UP** position, the water pump system will turn on and the **AMBER** light will stay solid.



The water pump(s) will remain on as long as water is detected and turns off automatically. The solid **AMBER** light on the control box along with the air blower will turn off after 4 minutes.

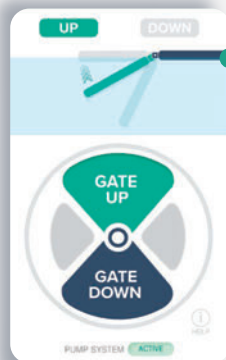
FAQ: What Is The Air Blower & Why Is It Running When My Gate Is Up?

The air blower runs for 4 minutes every 4 hours to ensure the gate is maintained in the upright position.

INTERRUPTING THE GATE CLOSING PROCESS

> If the gate is **rising**, hold the **DOWN** button for 3 seconds. This will cancel the command and open the gate.

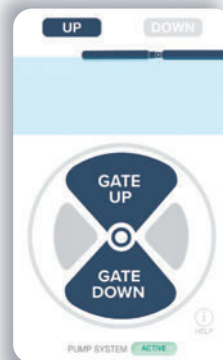
IN THE APP - AT A GLANCE *Gate raising can take between 2-3 minutes*



Moving graphic shows direction of gate.

Press & hold **GATE UP** to initiate action.

Button will turn **GREEN** when activated.



Once **GATE UP** is complete, button returns to blue.



AUTOMATIC WATER PUMP SYSTEM



The SeaPen water pump system is **COMPLETELY AUTOMATIC**.

It will turn off when the gate is down and turn on when the gate is up.



The water pump system continuously monitors the SeaPen for water.

When water is detected, it is pumped out. The pump will stay on until all the water is evacuated.

PLEASE NOTE:

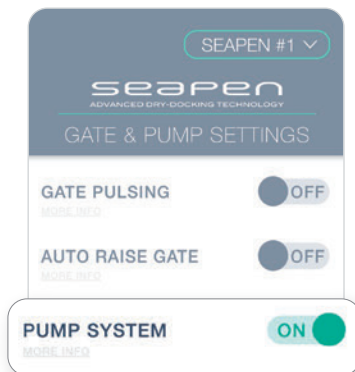
The automatic water pump system regularly checks for water and removes it if it's found **every 30 minutes**. If found, the check time becomes more frequent and will continue to pump water out until it is completely dry.

WHEN TO TURN OFF YOUR AUTOMATIC WATER PUMP SYSTEM

While it's rarely needed to turn off the water pump system, see below suitable scenarios:

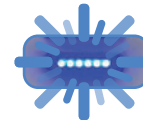
Fresh Water Flush & Wash: Lift the gate, keep pump system on to drain sea water, then turn the pump system off. Flush and wash your boat inside the SeaPen with fresh water, which helps remove salt and debris from the hull. After washing, turn the pump system back on to drain.

Rainwater Rinse: When you expect rain, shut off the pump system to let the SeaPen fill with rainwater. This natural water is great for rinsing your hull. Plus, if the rainwater fills up enough, you can use it to briefly flush your generator/AC system/SeaKeeper etc. with fresh water (*ensuring you do not proceed for extended time as it could cause damage*).



SEAPEN SETTINGS > GATE & PUMP SETTINGS

Toggle PUMP SYSTEM to the **OFF** position to turn the entire system off. Water will now remain in the SeaPen and will not automatically pump out when the gate is in the up position.



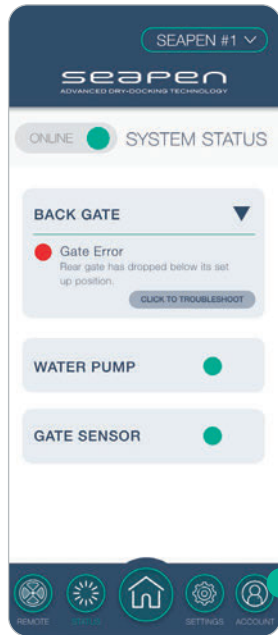
The control box will then blink a **BLUE** light to indicate the pump system is turned off.

Toggle PUMP SYSTEM to the **ON** position to turn the entire system back on.



The **BLUE** light on the control box will turn off completely and the system will resume normal operation.





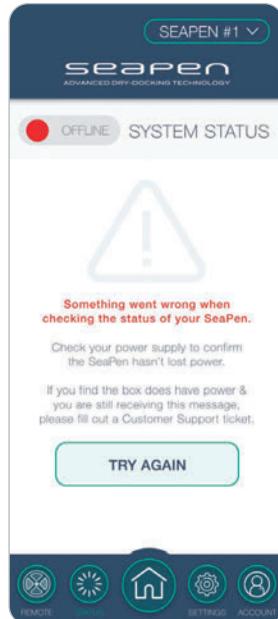
● = ERRORS

If there are any issues at hand they will be noted in **RED**. To check the issue tap the section for information. From here you may contact support for further assistance if necessary.

● = NO ERRORS

System status is where you will be able to see the activity of your SeaPen. **GREEN** represents all operations are working properly.

→ Red mark will appear in navigation for additional alert

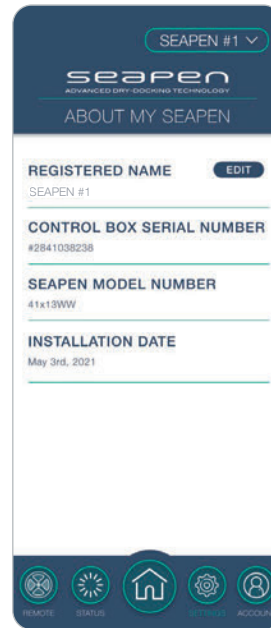
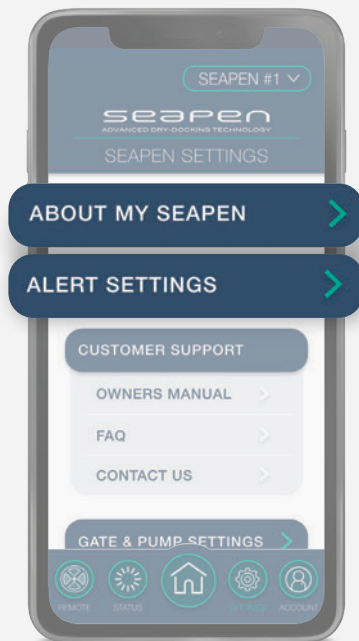


● SYSTEM STATUS OFFLINE

If your system status goes offline you will be notified both within the app and through text message.

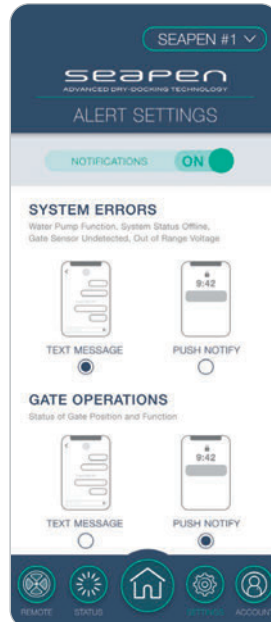


SEAPEN SETTINGS



ABOUT MY SEAPEN >

Information about your SeaPen will be stored here. You may customize your SeaPen name but all other information is provided by your technician and can not be revised.

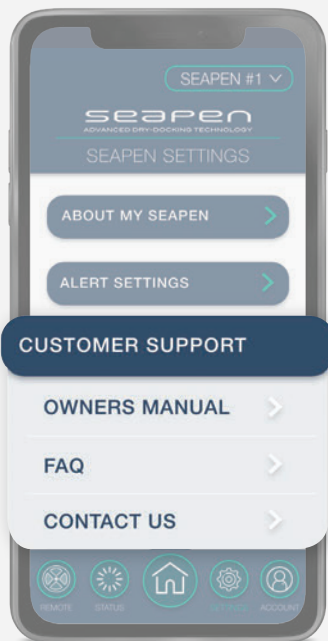


ALERT SETTINGS >

Setup how you would like to be notified regarding your SeaPen. The toggle at the top will shut off or turn on all alert settings.

- Realtime push notifications & status updates
- Gate position success & failure
- Power outage to control box
- Amperage threshold warning
- Gate lowering / Gate raising
- Airline disconnected
- Pump On/Off status
- Pump on 6 hour duration status
- 24 Hour pump system check
- Gate dropped past "set up" position
- Gate sensor failure
- King Tides (in the South Carolina region)



**CUSTOMER SUPPORT**

Access to helpful tools as listed below:

**OWNERS MANUAL**

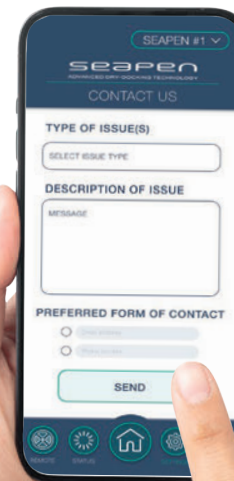
Digital owners manual

**FAQ**  **VIEW FAQ**

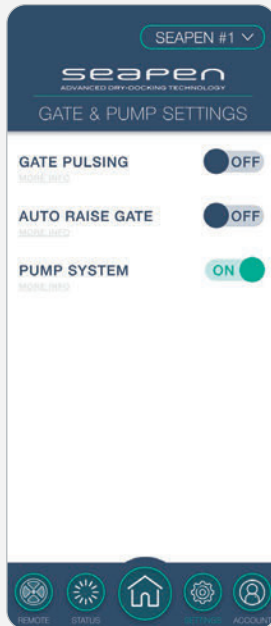
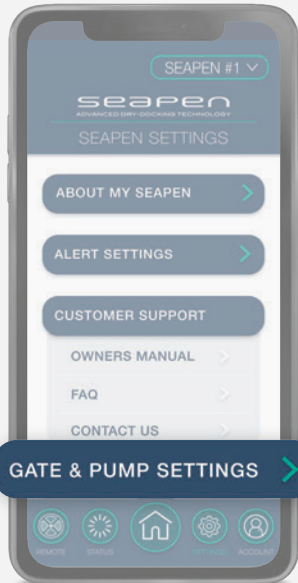
List of frequently asked questions

**CONTACT US**

Contact us directly via form. Once your submission is sent a technician will be in touch.



GATE & PUMP SETTINGS



GATE PULSING

What Is It?

This function slows down the release of air from the gate as it approaches its programmed drop angle. This function is required for heavy current running from back to front of the SeaPen.

When Should I Disable?

During heavy current locations when the current (running from front to back of the SeaPen) is preventing the gate from fully dropping.

This should only be done as a last resort & can cause the gate to drop past it's default drop target, causing the gate to pop back to the surface.

What Happens If You Disable?

Any damage caused by the back gate pulsing being off is no longer covered under warranty.

AUTO RAISE GATE

What Is It?

The SeaPens default setting is to raise the rear gate automatically after it has been down for 45 minutes. This is to prevent floating debris from entering the SeaPen with the gate down & to protect the gate from damage in heavy current locations (when current direction is flowing from back to front of SeaPen).

When Should I Disable?

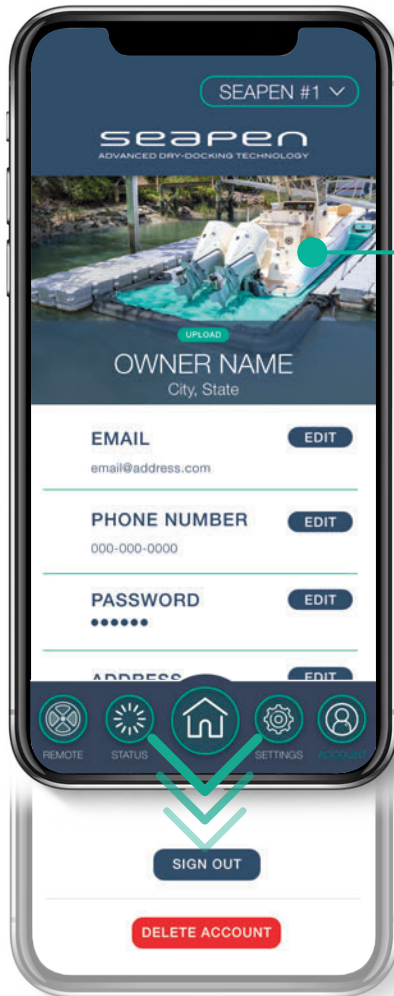
When the boat needs to be inside the SeaPen with the engines/drives trimmed down for an extended period of time (i.e. doing service work). When disabled, if you do not raise the gate using the app after you pull your boat out for use, the strong current can cause gate damage & also floating debris can enter the SeaPen.

What Happens If You Disable?

Any damage caused by the auto raise gate being off is no longer covered under warranty.

PUMP SYSTEM

See Page 7 for details.



→ Personalize your account photo

Account settings includes information about the SeaPen user.

Signing out / delete account can be found when scrolling to the bottom of account page.



MANUAL CONTROL

- > Control Box Remote
- > Manual Control of Gates w/ Loss of Power
- > Manual Control of Water Pumps
- > Manual Control w/ Gate Sensor Failure



CONTROL BOX REMOTE

In the event that you do not have access to your mobile phone to control the SeaPen via the app, proceed to use the secondary means of operation with the two-button wired remote located inside the control box.

Instructions to operate the gate remain the same with both **the app** and **hard-wired remote**.

GATE DOWN OPERATION

 Refer to Page 5

GATE UP OPERATION

 Refer to Page 6





↓ GATE DOWN OPERATION

1 Locate the air hose connector on the right side of the control box.



2 Remove the safety clips from the cam lock fitting levers. Flip the cam lock levers out to the sides and towards the control box to release them.



3 Gently wiggle and / or twist the air hose fitting (if needed) until it disconnects from the control box bung.



4 You will hear and feel air escaping from the open end of the air hose fitting as you release the cam lock levers and then when you remove it.

Just leave the hose sitting in a safe spot with the fitting open. Air will continue to escape and the gate will drop.



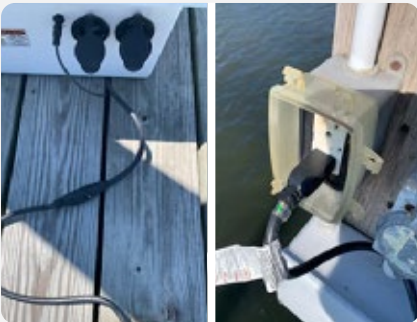
MANUAL CONTROL OF GATE W/ LOSS OF POWER

**↑ GATE UP OPERATION**

- 1 Locate your hand operated air pump that was supplied with the SeaPen. Assemble the yellow air hose to the pump.
- 2 Connect the end of the yellow air hose into the SeaPen cam lock air hose fitting and lock the levers down to the sides.
- 3 Start pumping the yellow pump and continue until the gate comes back above the surface of the water. Continue pumping air into the hose until you see air bubbles coming from underwater at the rear corner of the gate.
- 4 Disconnect the cam lock air hose fitting from the yellow air hose and then quickly install the plug (hanging from a cord on the fitting) into the open end of the fitting. Lock the levers down to the sides to seal the plug into the fitting and reinstall the safety clips.

The plug will hold the air inside the gate and the gate will now stay up above water.





WATER PUMPS OPERATION

- 1 Unplug the main control box power cord from the GFCI power supply receptacle at the dock or on land.

- 2 Disconnect the other end of the primary power cord from the left side of the control box.

Disconnect the water pump cord from the left side of the control box.

- 3 Plug the water pump power cord into the primary power cord.

Plug the other end of the primary power cord back in at the GFCI receptacle. The water pump will start running to pump out the water from inside the SeaPen.

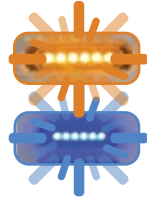
- 4 The water pump function is not automatic in this scenario so you will have to monitor the water pumping process and unplug the primary power cord from the GFCI receptacle once the water is pumped out.

You can plug the primary power cord back in occasionally to pump out any rain water as needed.



WHAT TO EXPECT IF YOUR GATE SENSOR FAILS

If the gate sensor is disconnected or not functioning properly you will be alerted via the app or by the blinking lights on the control box.



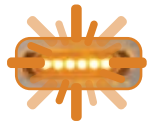
The **BLUE** and **AMBER** lights will blink on the control box, alternating turning off completely for a few seconds, then continuing the pattern again.

When reconnecting a working gate sensor the blinking pattern should stop. To manually open and close the gate, follow instructions below.

IN ORDER TO ACTIVATE THE BELOW FUNCTIONS TO OPERATE YOUR SEAPEN CONTACT service@solsticedockingsolutions.com

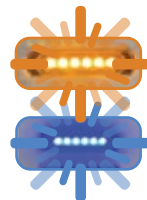
↑ RAISING GATE

- 1 Hold the **GATE UP** button for 3 seconds.



The blower should turn on and the outside **AMBER** light on the control box should begin blinking for 10 minutes, indicating that the gate is going up.

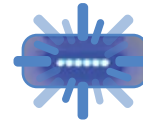
- 2



After the 10 minutes is complete, the control box will revert to the alternating **BLUE & AMBER** lights.

LOWERING THE GATE ↓

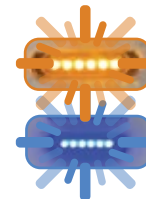
- 1 Hold the **GATE DOWN** button for 3 seconds.



The **BLUE** light will blink 4 times to indicate that the gate down operation is starting. The gate will continue to drop until commanded to stop and **MUST BE MONITORED.**

While the gate is dropping without the gate sensor working/connected, the BLUE light will blink 2 times every couple of seconds.

- 2 To stop the gate dropping action, hold the **GATE DOWN** button once more. The **BLUE** light will blink 4 times again to indicate the gate down operation has stopped.

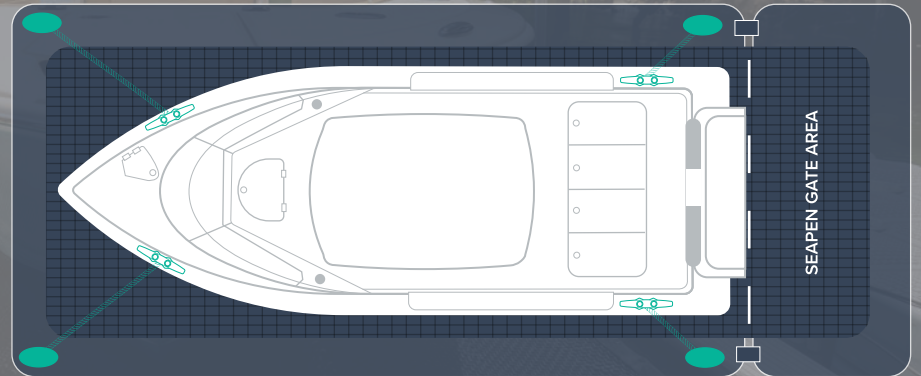


After the gate down operation has stopped, the control box will revert to the alternating **BLUE** and **AMBER** lights.



PROPER BOAT POSITIONING IN THE SEAPEN

- > Positioning Lines
- > Positioning Your Boat
- > Entering & Exiting Your SeaPen



POSITIONING LINES

Once your SeaPen is expertly installed by the Solstice Docking team, it's crucial to ensure your boat is correctly positioned for optimal functionality and protection.

Four positioning lines play a pivotal role in maintaining the proper alignment of your boat within the SeaPen:

Two Front Corner Spring Lines: Attach a line from each front corner tie-off tab on the SeaPen, extending them back to the nearest cleat on your boat.

Two Gate Hinge Spring Lines: Secure a line from the SeaPen's tie-off tabs, located just ahead of the gate hinge on each side, forward to nearest cleat on your boat.

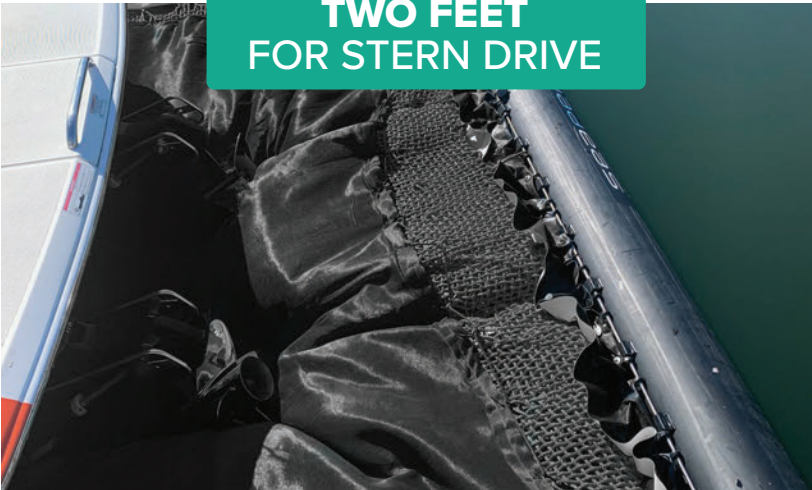
Important Note: *These spring lines are solely designed to keep your boat in the correct placement while the SeaPen drains water. They are not meant to secure your boat within the slip. It's vital to ensure your boat is properly tied to the dock and/or pilings, just as you would if it were in the slip without the SeaPen.*



ALIGNING THE ENGINES' SKEGS

Ensure the skegs of the engines are positioned 1-2 feet in front of the SeaPen's back gate when the SeaPen is in its dry state. This will ensure the discharge pumps are under the lowest part of the hull.

**TWO FEET
FOR STERN DRIVE**



**ONE FOOT
FOR OUTBOARD**



CENTERING THE BOAT

Your boat should be centered within the SeaPen from left to right.



ENTERING THE SEAPEN



Understanding how to properly enter and exit the SeaPen dry docking system is crucial for both your safety and the longevity of the unit. **Below are step-by-step guides to help you perform both actions smoothly and safely.**

ENTERING THE SEAPEN

- Step 1** ----- Before entering the SeaPen, ensure that the back gate is in the full down position.
- Step 2** ----- Gently glide your boat into the SeaPen about 3/4 of the way. Before raising the gate turn off your boat's engines/drives and trim them to the full up position.
- Step 3** ----- The first line to attach is the stern line on the dockside. This will prevent the boat from moving too far forward.
- Step 4** ----- Walk the boat into the SeaPen the remainder of the way to complete entry.
- Step 5** ----- Secure all the other lines to their respective attachment points.
Refer to page 15 for instructions on positioning lines.
- Step 6** ----- Once all lines are secured, press **GATE UP** button for 3 seconds to raise the gate.





EXITING THE SEAPEN

Step 1 ----- Lower the gate and ensure the back gate is in the full down position.

Step 2 ----- Remove all dock lines except for the dockside line by hand manually.

If your boat feels stuck while trying to exit, DO NOT USE YOUR ENGINES to reverse out. Instead, pull the boat forward a few feet and then try pulling it backward again. This should allow the boat to exit more freely.

Step 3 ----- Use the remaining rear line to pull the boat back a few feet until the transom of the boat is even with the SeaPen hinge.

Step 4 ----- To exit the SeaPen, lower your engines into the water and turn the boat on.

Step 5 ----- Gently reverse your boat out of the SeaPen.

Step 6 ----- Once your boat is clear of the unit, hold the **GATE UP** button for 3 seconds to raise the back gate.



SEAPEN MAINTENANCE



- > Maintenance Package
- > Maintenance Schedule

Maintenance Package Available

We offer a maintenance package designed to keep your SeaPen in prime condition. For more information on pricing & scheduling please email service@solsticedockingsolutions.com.

Package Includes:

- + Power wash top sides of SeaPen, net and membrane
- + Back flush water pump(s)
- + Check membrane with net hooks and replace up to 25 hooks at no extra charge
- + Replace membrane hook bungee cords at gate hinge
- + Remove, clean, and reinstall gate manifold
- + Test air system for leaks
- + Check all hose clamps
- + Check water outlet connections
- + Update firmware as needed (Gen2 SeaPen)
- + Check all tie up lines
- + Check all fasteners
- + Clean & inspect electrical connections. Reapply protectant as needed.



Regular maintenance is essential for the longevity and optimal performance of your SeaPen dry docking system. This guide outlines the tasks you should perform on a yearly and monthly basis to keep your SeaPen in excellent condition.

MONTHLY MAINTENANCE TASKS

Inspect Attaching Clip

Examine all clips & replace any that appear worn or damaged.

Rinse with Fresh Water

Use fresh water to rinse off the SeaPen. This can be done while your boat remains docked in the SeaPen.

Check GFCI Orientation

The GFCI module must be installed in the “right-side up position”, perpendicular to the dock. Not following this orientation could result in damage to the module and/or it’s surrounding area.



YEARLY MAINTENANCE TASKS

Pressure Wash the SeaPen

Clean the top side of the SeaPen using a pressure washer to remove any accumulated grime or marine growth.

Air Line Inspection

Inspect all air line connections and lines for any signs of wear or leakage.

Professional Underwater Cleaning of the SeaPen Frame (Every Few Years)

Schedule a professional diver to clean the underside of the SeaPen. Ensure they remove any extra weight and scrape away hard growth from the perimeter frame.

Professional Underwater Cleaning of the Membrane (Every Few Years)

Schedule a professional diver to clean the underside of the membrane. When the boat is inside the SeaPen and all water is fully pumped out, use a bristle brush to clean the membrane. Focus on removing dirt and debris; perfection is not the goal, but rather to reduce any extra weight on the SeaPen.



STORM PREPARATION

- > Removing Boat from the SeaPen
- > Removing the Control Box from the SeaPen
- > If You Cannot Remove the Boat from the SeaPen



The guidelines provided in this section are intended to offer general best practices for preparing your SeaPen Dry Docking System for hurricanes or storms.

However, it's crucial to understand that the SeaPen is not designed to withstand the extreme conditions often associated with such severe weather events and will not protect your boat.

For complete details regarding the limitations of your SeaPen and its warranty coverage in the event of a storm or hurricane, please read the Purpose & Limitations and Warranty documentation on page 23.

Failure to adhere to these guidelines may void your warranty and Solstice Docking Solutions will not be held liable for any damage incurred.

By using the SeaPen, you acknowledge that you have read and understood the limitations and warranty terms, and agree to absolve Solstice Docking Solutions of any liability related to damages that may occur during severe weather conditions.



REMOVING BOAT FROM THE SEAPEN

We recommend removing the boat from the SeaPen and storing it in a protected location.

1. Raise the SeaPen gate and unplug the main power cord from the power supply on land so the water is retained inside the SeaPen.
2. Add extra lines from the SeaPen to the dock to help hold it more securely in place during the storm.
3. Add an extra line from the rear corner of the SeaPen gate to the dock to help hold the gate above water in the event of an airline failure during the storm.

REMOVING THE CONTROL BOX FROM THE SEAPEN WATCH VIDEO

If you are concerned about the SeaPen getting submerged or detached from the dock, please follow the below steps to remove the control box.

1. Confirm there is an air hose block off bung hanging from the retainer string on the right side of the control box. If so continue on to step 2. If not, please contact support.
2. Disconnect the main power supply, port side water pump cord (if equipped), and gate sensor cord from the left side of the control box. Disconnect the starboard side water pump cord (if equipped) from the right side of the control box.
3. Install weather caps over all open connections on the control box.
4. Put the ends of all the cords into a plastic bag and then seal the open end of the bag around the cords. Wrap tape around the open ends of the plastic bags to help prevent water intrusion. (Two bags may be needed: One for the left side and another for the right side).
5. Zip tie the sealed bags to the frame of the SeaPen to prevent them from dropping in the water.
6. Remove the safety pins from the air hose camlock fitting.
7. Flip the levers of the camlock towards the control box (Note: These can be hard to move).
8. Quickly remove the air hose from the side of the control box and insert the air hose block off bung into the open end of the air hose camlock fitting while trying to minimize the air loss during this step.
9. Lock the camlock levers back against the side of the air hose to seal the block off bung into place.
10. Open the lid of the control box and locate the hex head self-tapping screws that are holding the control box to the mounting tray.
11. Using a battery powered drill and nut driver remove these self-tapping screws (4 total).
12. The control box is now ready to be removed, latch the lid into place before removing.
13. After the storm reverse the steps above to reinstall the control box.

IF YOU CANNOT REMOVE THE BOAT FROM THE SEAPEN (NOT RECOMMENDED)

See below modifications to the steps above if you must leave the boat inside the SeaPen.

1. Do NOT unplug the main power to the control box.
2. Do NOT remove the control box from the SeaPen.
3. Allow all the water to pump out of the SeaPen after the gate has been raised.
4. Add additional lines from the boat to the SeaPen and from the boat to the dock.



SeaPen (here in after referred to as "SeaPen") hereby declares and the prospective purchaser of the SeaPen Dry Dock product hereby acknowledges and accepts the limitations of use of the SeaPen product as set out below.

PURPOSE OF THE SEAPEN

The primary purpose of the SeaPen Dry Docking product is to prevent marine growth and reduce maintenance of the Vessel's surfaces that would otherwise normally be under water.

LIMITATIONS OF USE

Specifications are based upon your location: Local environmental factors such as water depth, current and wave action (height and period) affect the SeaPen's design and operation. We have installed the SeaPen specifically for the environmental characteristics of your location. The warranty of our product is limited to your ownership and the SeaPen Dry Dock's original installation by our factory trained staff in the location you specified in your order.

STAINING

Some hull construction materials and water contents permit staining of hulls. SeaPen Dry Docks will not prevent this.

CORROSION

The SeaPen Dry Dock will not prevent corrosion inside or outside your boat. As to all covers, surfaces, hull shells, fittings, equipment and propulsion plants such as outboard, stern drives and in general all systems, they must be flushed, rinsed and maintained as though the boat is berthed without the benefit of the SeaPen Dry Dock.

OSMOSIS BLISTERING

Fiberglass is not necessarily waterproof and osmotic blistering is due to water and moisture penetration into hull materials. Many hulls, for example those made of polyester resin fiberglass, are made of materials that are not fully waterproof or moisture proof. The inability to withstand water / moisture on hulls is evidenced by boat manufacturer's limit on warranty coverage for osmotic blistering generally limited to five years or less. Since your boat will be in water when it is being used it may be vulnerable to osmosis. SeaPen Dry Docks do not prevent osmosis. Coating systems are available to make the hull of your boat waterproof, which when effective, will prevent osmotic blistering.

WORKING PLATFORM & TRIM

The SeaPen is meant to dry-dock your boat only. It is not to be used as a working platform, nor is the SeaPen designed to change how the boat sits at water level.



- SeaPen is supplied with a **3-YEAR parts warranty**
- Electronics & pumps have a **1-YEAR parts warranty** against manufacturing defect starting from date of installation. Warranty is supplied Ex-Factory, parts-only. Wear & tear not covered.

NOTICE REQUIREMENTS & REMEDIES

If the Purchaser discovers a defect, the Company, or its authorized Company dealer or agent, will, at the Company's option: (1) Repair Product, (2) replace defective part, or (3) refund purchase price of the Product upon confirmation by Company that Product is defective, provided that the Company receives notice of defect from Purchaser or Company dealer before warranty period lapses. Product changes caused by age or the environment, (such as water current, growth, UV damage, water intrusion in control box, pumps plugged into "unstable" power, cold or heat) shall not constitute a defect. Confirmation of defect requires reasonable proof to be provided by Purchaser to Company or Dealer & may include that the Product or part be returned for inspection at Purchaser's initial expense. This warranty shall not apply if the Company receives notification after the before-stated deadline, regardless of when the defect occurred or was discovered, and regardless of the reason for the delay in notification. "Notification" shall be deemed to have occurred when the Purchaser or Company dealer sends written notice to Company by e-mail and when receipt is confirmed by Company's response.

EXCLUSIONS

This warranty doesn't apply to damages caused by or due to: (1) accident (including, without limitation, collision, fire, flood, wind, current, tide change, pilings, docks, boat wakes, ice damage or any other natural disaster or acts of God), abuse, misuse, or improper boat loading, dirty "unstable" power or (2) faulty assembly or installation, if such assembly or installation was not performed by our Company or dealer or (3) wearable items including mesh clips, bungee cords and dock lines. This Warranty is void if the product has been modified, original installation modified, improper installation and usage of GFCI power connection or unit relocated without the written approval or permission of the Company or if any Company serial number has been removed or defaced. The Warranty does not cover any damage to the boat or any items stored in SeaPen.

SALTWATER REQUIREMENTS & EXCLUSIONS

If any Company Product is used in brackish or salt water, the Purchaser agrees that proper maintenance is required and will regularly check on the condition. Purchaser approves and accepts the purpose and limitation of benefits of the SeaPen.



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